



KLCC PARKING MANAGEMENT SDN BHD
TERMS AND CONDITIONS FOR SEASON CARD HOLDER

The Season Cardholder (hereinafter referred to as the Cardholder) in purchasing the season access card (hereinafter referred to as the Card) agrees to use the Car Park provided by KLCC Parking Management Sdn Bhd (hereinafter referred to as the Company) under the following terms and conditions: -

- 1) The Cardholder shall collect and activate his Season Card within the time stipulated by the Company failing which the booking will be revoked and charge card fee will be forfeited.
- 2) The Cardholder shall use the Car Park solely for parking and not for storage or any other purpose. The Cardholder hereby authorizes the Company to remove any Cardholder's vehicle abandoned in the Car Park by more than thirty (30) days at the Cardholder's cost and expense in which case the Company shall not be held liable for any loss or damage to the said vehicle.
- 3) The Cardholder shall lock and secure his vehicle and should not leave any valuables inside the vehicle.
- 4) The Cardholder shall use the Car Park at his own risk and thereby release the Company, its servants, agents and invitees from the full extent of all claims and demands resulting from accident, theft, damage, fire, flood, tempest, act of God or injury to person or property howsoever caused, occurring in or upon the Car Park.
- 5) The Cardholder shall be responsible for and agree to indemnify the Company against all damages occasioned to the Car Park or other part of the Car Park (which shall include its surrounding areas) or to any person caused by the omission, default or negligence of the Cardholder, its servants and agents and to pay and make good to the Company all and every loss and damage sustained by the Company.
- 6) The parking fees charged by the Company shall be paid by the Cardholder monthly or such other period approved by the Company on or before the commencement of the next parking period. The Company shall discontinue or suspend parking privileges for the Card which payment has not been received by the above period.
- 7) The parking fees paid is for the parking at Season area (where provided). Cardholder's vehicle parked outside Season area or at transient area will be charged according to the prevailing (transient) parking rates and any ticket validation request will not be entertained.
- 8) The Company reserves the right to increase the parking fees or the administrative charge at such times and manner as the Company deems fit.
- 9) If the Cardholder is locked-out due to the breach of the terms and conditions herein stated, the Card shall not be reactivated until the full payment of outstanding sum is received by the Company or the breach has been rectified. In either case the Cardholder shall also be subjected to charge card fee by the Company.
- 10) In the event the Company exercises its rights under Clause 8 above, the Cardholder shall pay the Company the difference in the increased parking fee, within thirty (30) days from receiving a notice in writing of such an increase by the Company or from the date when such a notice is displayed at the Company's office, whichever earlier.
- 11) The card is non-transferable. Should the Cardholder no longer work at the location stated in his application form or being transferred/seconded or found to allow his Card to be used by third parties the Company has the right to terminate the Card.
- 12) The Cardholder shall be responsible for the safe keeping of the Card. Any misplaced or lost or damaged Card shall be reported to the Company immediately. The misplaced or lost or damaged Card (fair, wear and tear excepted) shall be replaced upon payment of a charge card fee to the Company. However, should the lost Card be found, no refund will be entertained.
- 13) The Cardholder shall also abide by any internal Car Park rules issued by the Company or as amended from time to time.
- 14) The Cardholder shall give the Company a thirty (30) days prior written notice of the Cardholder's intention to terminate or temporarily suspend (due to transferred/seconded/study leave/prolong medical-duration is subject to Company's approval) the season parking, failing which the deposit / charge card fee will be forfeited. No refunds or credits will be granted to Cardholder for absence, vacation or other non-usage of the Car Park under this Agreement. In addition, the Company reserves the right to continue to charge parking fee on any Cardholder until a written notification or termination is received by the Company.
- 15) The Company reserves the right to terminate this Agreement in the event the Cardholder breaches any of the terms and conditions contained herein.
- 16) Any written notice by either party to the other shall be deemed sufficiently served if it is left at the address of the respective parties herein stated or by email transmission to the respective parties herein with confirmation of receipt or sent by registered post to any such address and in the last mentioned case, the service shall be deemed to be made at the time when the registered letter would be in the ordinary course of post be delivered.
- 17) The Company reserves the right to withdraw the Card at any time and alter or amend any of the above terms and conditions without prior notice.

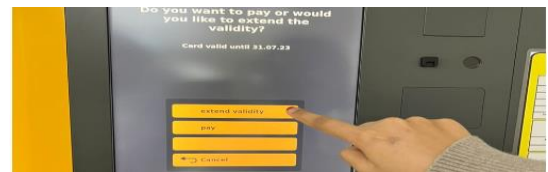
Open

SEASON PARKING CARD EXTEND VALIDITY GUIDELINES: PAYMENT VIA AUTOPAY MACHINE

Tap the season card



Select "Extend Validity"

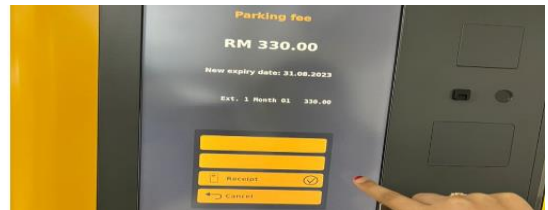


Please select the validity period:

- 1 month
- 2 Months
- 3 Months



Press "Receipt" button the screen



a) Payment by Bankcard

- Tap your bankcard.
- Key in your 6-digit pin code
- Press enter & wait until it's successful.



Notes: Please retain the payment receipt for our reference. Press "Intercom" button for assistance.



USER GUIDE: KPM ONLINE PORTAL (KL)

ONLINE PAYMENT STEPS FOR SEASON CARDHOLDER

KLCC PARKING MANAGEMENT SDN BHD | 2 JANUARY 2025

KLCC Group adopts zero tolerance against all forms of bribery and corruption. We abide by the PETRONAS Code of Conduct and Business Ethics (CoBE) & Anti-Bribery and Corruption (ABC) Manual, guided by our Shared Values and Statement of Purpose.

© 2024 KLCC (HOLDINGS) SDN BHD

All rights reserved. No part of this document may be reproduced in any form possible, stored in a retrieval system, transmitted and/or disseminated in any form or by any means (digital, mechanical, hard copy, recording or otherwise) without the permission of the copyright owner.

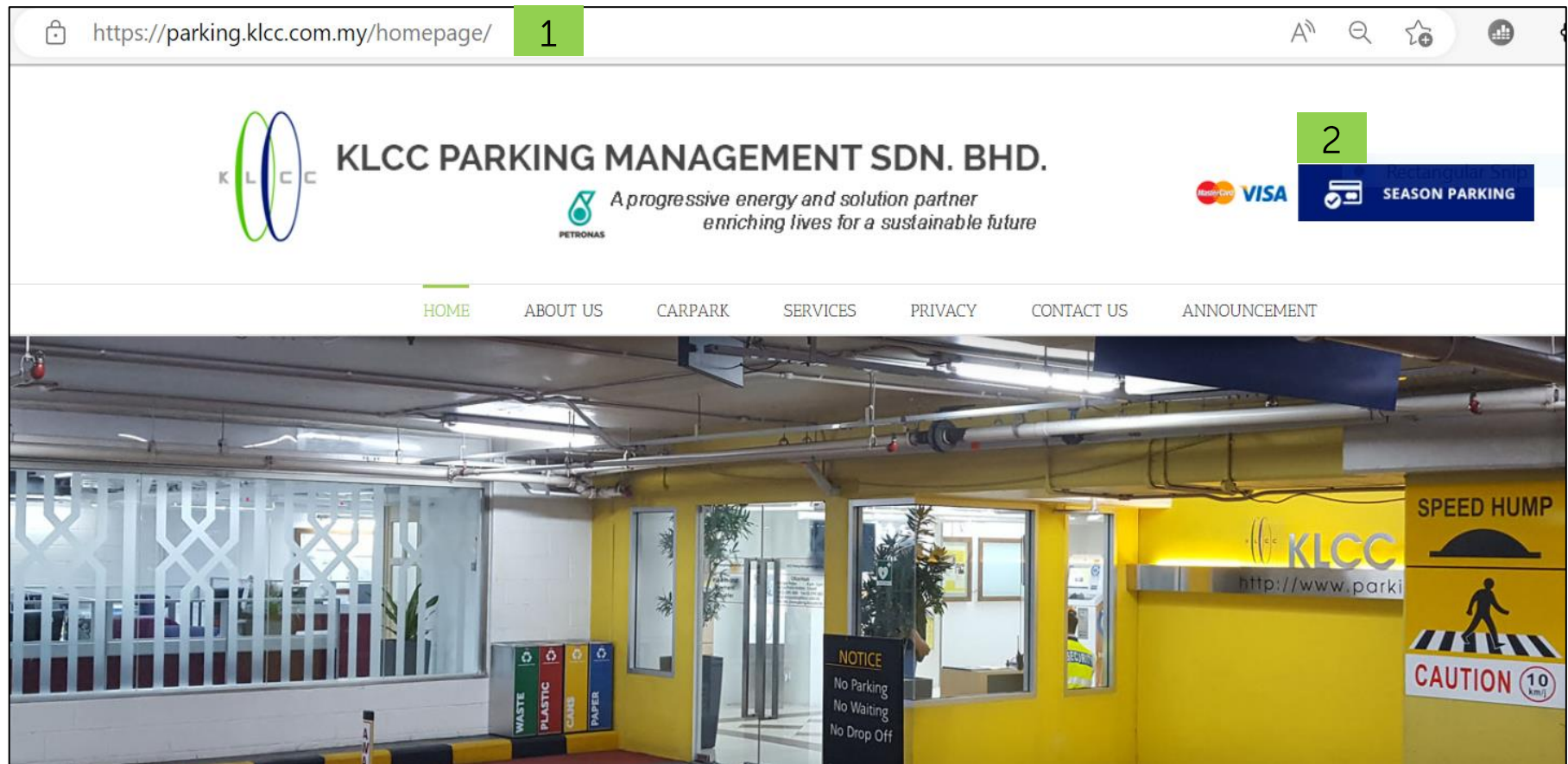


ONLINE PAYMENT STEP

ONLINE PAYMENT STEP

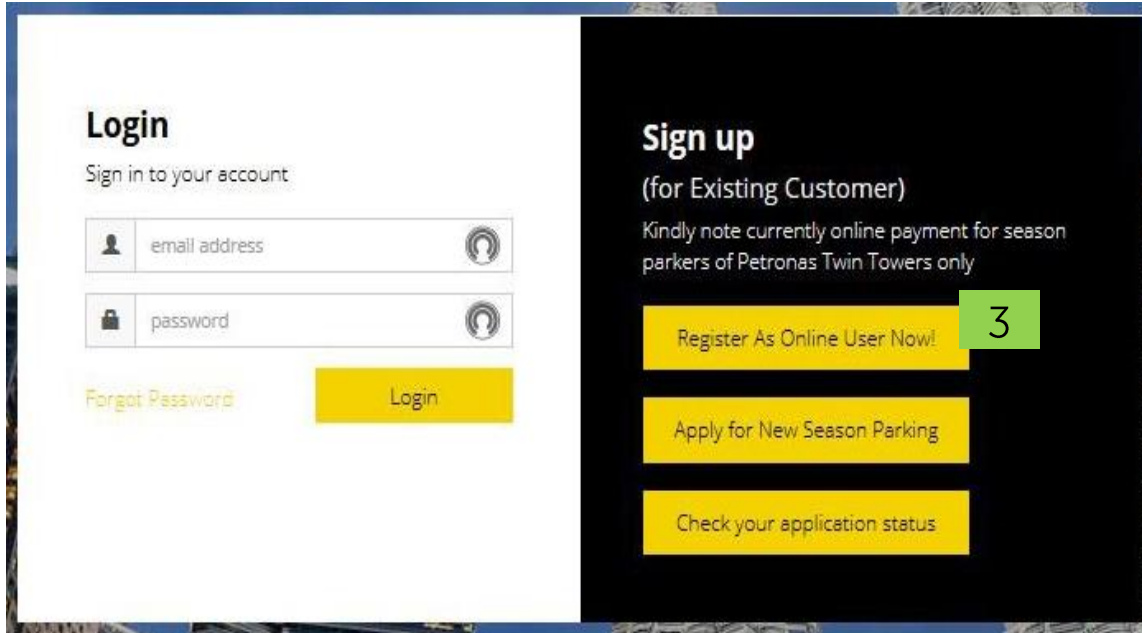
#1 : Visit KPM Online Portal
<https://parking.klcc.com.my>

#2 : Click on
Season Parking button and
select Kuala Lumpur



ONLINE PAYMENT STEP

#3 : For a first-time user, click on *Register As Online User Now!*



Login
Sign in to your account

email address

password

[Forgot Password](#) [Login](#)

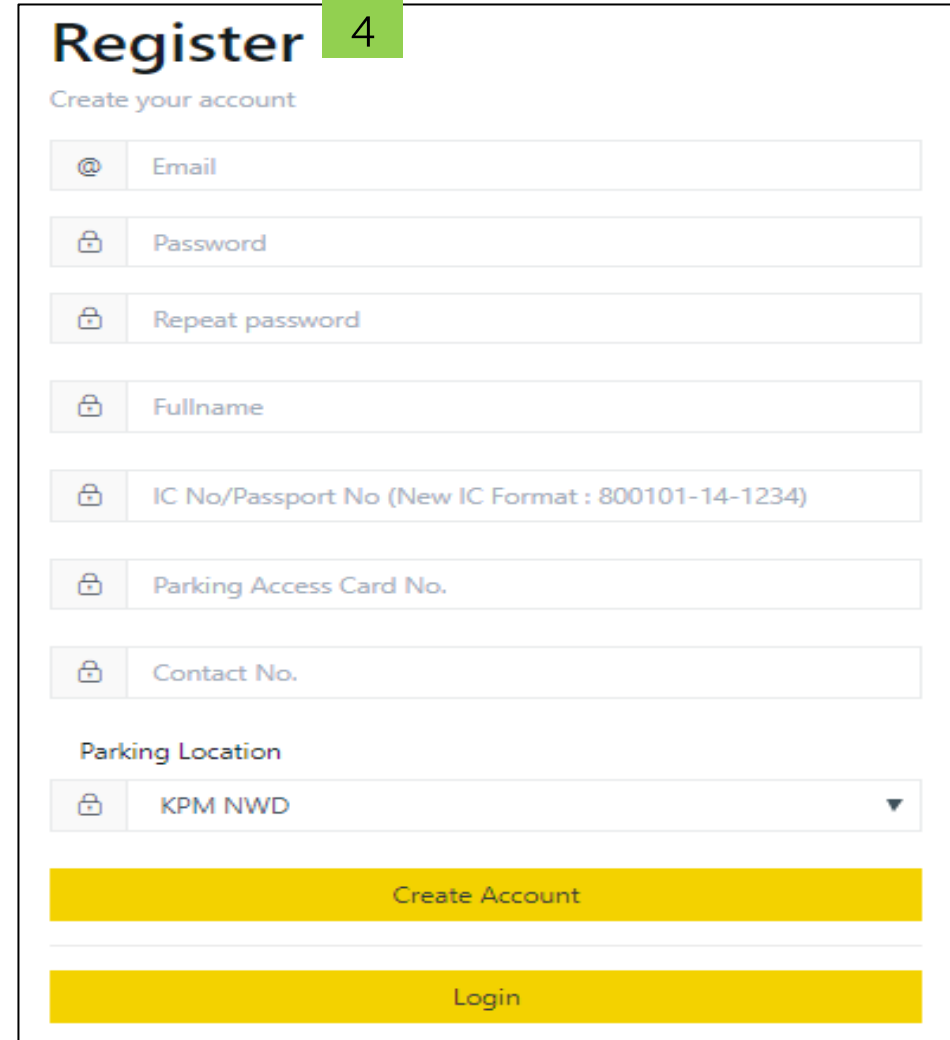
Sign up
(for Existing Customer)
Kindly note currently online payment for season parkers of Petronas Twin Towers only

[Register As Online User Now!](#) **3**

[Apply for New Season Parking](#)

[Check your application status](#)

#4: Enter your personal details and click on *Create Account*.



Register **4**
Create your account

@ Email

Password

Repeat password

Fullname

IC No/Passport No (New IC Format : 800101-14-1234)

Parking Access Card No.

Contact No.

Parking Location

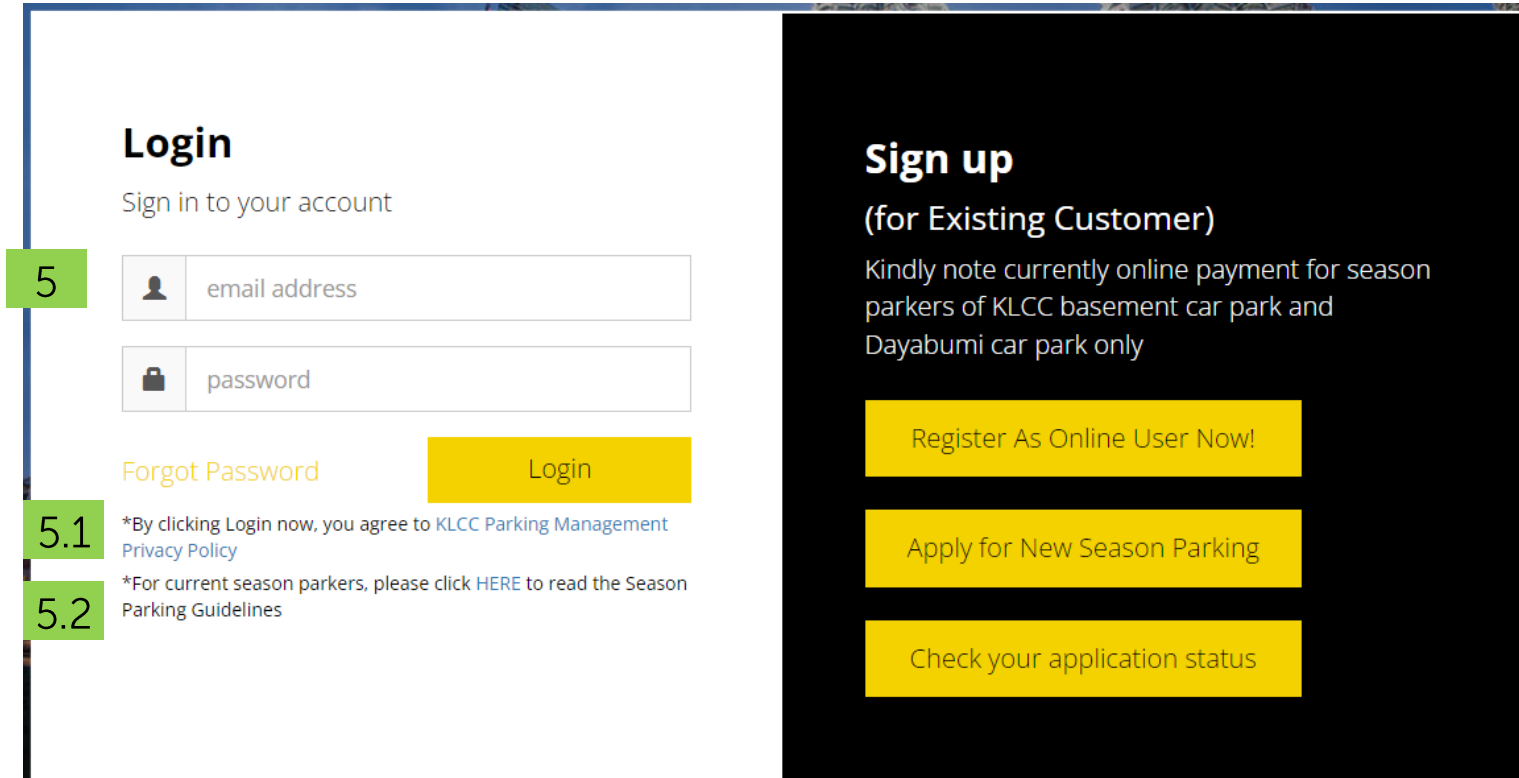
KPM NWD

[Create Account](#)

[Login](#)

ONLINE PAYMENT STEP

#5 : Log in into your account.



The screenshot displays two main sections: a white 'Login' section on the left and a black 'Sign up' section on the right. The 'Login' section includes a title, a subtitle 'Sign in to your account', and two input fields for 'email address' and 'password'. A yellow 'Login' button is positioned below these fields. A 'Forgot Password' link is also present. The 'Sign up' section is titled 'Sign up (for Existing Customer)' and includes a note about online payment for season parkers. It features three yellow buttons: 'Register As Online User Now!', 'Apply for New Season Parking', and 'Check your application status'. Green callout boxes with numbers 5, 5.1, and 5.2 are overlaid on the login section.

5

5.1

5.2

Login
Sign in to your account

email address

password

Forgot Password

Login

*By clicking Login now, you agree to [KLCC Parking Management Privacy Policy](#)

*For current season parkers, please click [HERE](#) to read the Season Parking Guidelines

Sign up
(for Existing Customer)

Kindly note currently online payment for season parkers of KLCC basement car park and Dayabumi car park only

Register As Online User Now!

Apply for New Season Parking

Check your application status

#5.1 : Link for Privacy Policy

#5.2 : Link for Season Card Term & Condition and Payment Guideline.

ONLINE PAYMENT STEP

#6: Click on Dashboard

#6.1: Select payment for One, Two or Three months

#6.2 Select payment method;

6.2a – Card

6.2b - Online Banking

6.2c - Setel

KPM ONLINE PORTAL

6

Dashboard Home / Dashboard

Payment History

User Profile

Setting

Logout

Overview:

Expiry Date: Card No:

Full Name: Monthly Parking Rate:

Company: Vehicle No. 1:

Renew Your Season Parking:

Select Month 6a

Renew for One Month (RM300.00)

Select Payment Method 6.2

VISA (Credit Card/Debit Card) 6.2a

FPX (Online Banking) 6.2b

Setel 6.2c

PROCEED TO PAYMENT PAGE

ONLINE PAYMENT STEP: 6.2A PAYMENT METHOD SELECTION BANKCARD

#1. Enter your card details

#2. Click on *Pay*.

VISA **MasterCard** **Secure Payment Page**
Please key in your card details to complete your purchase. All fields are mandatory and must be completed before your payment can be processed. All information exchange is secured.

Payment window timeout: 04:49

1 Please enter your card details

Please enter name as stated on card

Card Number

Card Type

VISA **MasterCard**

Expiry Date

Month -- Year --

Card CVV2/CVC2

Card Issuer Country (Optional)

Cancel Clear **Pay**

2

Before you proceed:

- Disable pop-up blockers.
- Enable cookies & javascript on your browser.
- Browser compatibility: Internet Explorer 8.0 and above, Mozilla Firefox and Chrome.

NOTE:
Upon clicking on Submit, you will be redirected to the Payment Gateway Provider system. Please do not refresh or close your browser until your transaction is completed.

Your transaction summary

Merchant Name	KPM NWD ECOMM
Amount	MYR 300
Description	
Merchant Transaction ID	2595

We comply with all applicable privacy laws. All information collection on our web pages will remain private and confidential. Please note that by submitting your personal information to us, you consent to our privacy statement that governs your account.



ONLINE PAYMENT STEP: 6.2b Payment Method Selection - Online Banking

1. Select your bank
2. Click on *PAY NOW*.

3. Once the payment is successful, you will receive a notification via email.

KPM ONLINE PORTAL

Dashboard / Home /

Payment Summary:

FPX
MERCHANT NAME: KLCC PARKING MANAGEMENT SDN BHD

NAME :
EMAIL :

PRODUCT DESCRIPTION : Payment for season Parking

TOTAL AMOUNT (RM): 300 **1**

Select Bank
Select Bank

By clicking on the "PAY NOW" button, you agree to FPX's Terms & Conditions

Back **2** PAY NOW

Dear Customer,

Thank you for using the FPX service.

We are pleased to inform you that the following online payment via FPX is **successful**:

FPX Transaction ID	:	2109182151080973
Date & Time	:	18-Sep-2021 09:51:08 PM
Seller Name	:	KLCC PARKING MANAGEMENT SDN BHD
Merchant Order No.	:	0012259515758
Seller Order No.	:	20933
Buyer Bank	:	AMBANK BERHAD B2C
Debit Status	:	00
Credit Status	:	
Transaction Amount (RM)	:	330.00

Thank you for using the FPX service.

For further information, please contact your respective merchant or bank.

Please do not reply to this email as it was automatically generated.

ONLINE PAYMENT STEP: 6.2C PAYMENT METHOD SELECTION - SETEL

1 : Payment via Setel

Monthly Parking Rate:
2.00

Vehicle No. 1:
JKL 555

Vehicle No. 2:
[Input field]

Renew Your Season Parking:

Select Month
Renew for One Month (RM2.00)

Select Payment Method

- VISA (Credit Card/Debit Card)
- FPX (Online Banking)
- Setel (SETEL)

PROCEED TO PAYMENT PAGE

2 : Click Checkout to proceed

Home / Payment Confirmation

Payment Summary:

Quantity	Item Title	Item Price (RM)
1	NWD - Season Parking Renewal Fee. Next Expiry Date: 2022-4-30	RM2.00
	Processing Fee	RM0.00
	Total	RM2.00

Back **Checkout**

3 : Enter your registered mobile no. with Setel

Continue with Setel

Enter your mobile number
OTP will be sent to this mobile number

+60 [Input field]

CONTINUE

4 : Enter One Time Password (OTP)

Continue with Setel

Enter OTP
Please enter the 6-digit OTP sent to +60 167377089 (Change)

[Input field] [Input field] [Input field] [Input field] [Input field] [Input field]

Request for a new OTP in 57 seconds.

5 : Confirm your payment

Back to cart **PM**

RM 2.00
Suria KLCC Motor Season Parking
KLCC Parking Management Sdn Bhd

Enjoy more transactions and higher purchase limit by upgrading your Setel Account. [Upgrade now](#)

Payment method

Setel Wallet RM 10.00

PAY + RM 2.00

Your transaction is secured with SSL encryption

6 : Enter your Setel passcode to authorise the payment

Setel passcode

Enter passcode to verify
Please enter your 6-digit Setel passcode to make a purchase

[Input field] [Input field] [Input field] [Input field] [Input field] [Input field]

7 : Successfully paid with Setel

Payment successful
Please wait while we are redirecting you to the merchant site

[Return to merchant site \(2\)](#)

ONLINE PAYMENT STEP

#7. Click on Checkout

KPM ONLINE PORTAL

Home / Payment Confirmation

Payment Summary:

Quantity	Item Title	Item Price (RM)
1	Season Parking Renewal Fee. Next Expiry Date: 2020-4-30	RM300.00
	Processing Fee	RM0.00
	Total	RM300.00

Back 7 Checkout

ONLINE PAYMENT STEP

#8 : Payment receipt

Online Payment Summary for Transaction Ref No: 27060

Invoice Number : 1304/0011/9098
28/03/2022 17:13

Status: PAYMENT CONFIRM

Remarks: Your Season Parking Renewal will be processed in 24 hours. You will get email notification once completed

[Print Receipt](#)

[Back](#)

INVOICE



KLCC PARKING MANAGEMENT SDN BHD (259094-U)
 Level P2, Tower 1, PETRONAS Twin Towers,
 Kuala Lumpur City Center,
 50050 Kuala Lumpur
 MALAYSIA

Service Tax Reg No: W10-1808-32001705

Bill To: Yamizatul Hashrah GLOBAL CARDS-NON CHARGE ALL - - Attn: yamizatul.rahim@klcc.com.my	Invoice No Invoice Date Customer Number Card No Currency Total Amount	0023/0011/9098 09/10/2023 14:59 2023-10-09 14:59:54 1459470001 14594 MYR 1.00
---	--	--

ItemNo	Description	UoM	Quantity	Unit Price(MYR)	Amount(MYR)
1	Season Parking Fee	EA	1		0.94
					0.94
				Add: Service Tax @ 6%	0.06
				Total	1.00

Special Billing Instructions:
 Being Charge for Payment for Season Parking

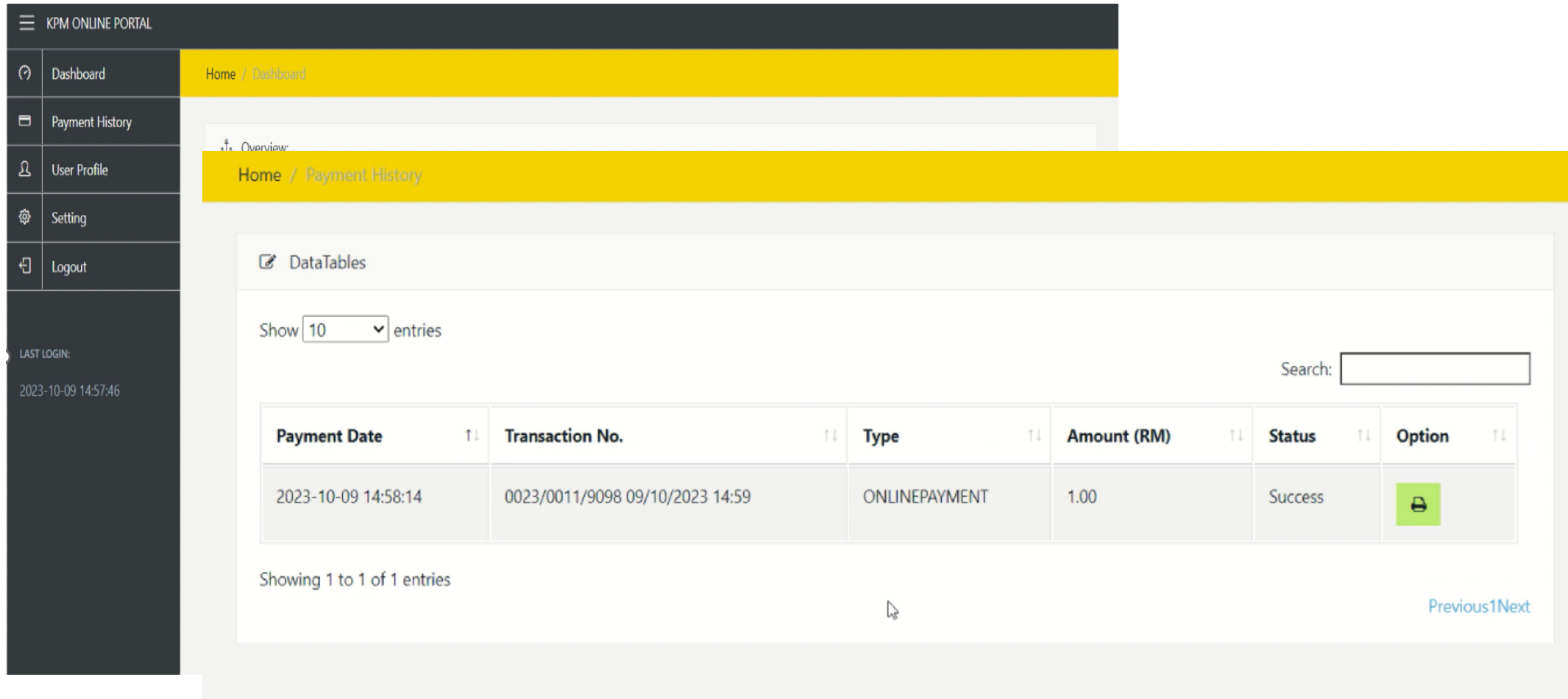
For KLCC PARKING MANAGEMENT SDN BHD (259094-U)
 This is a computer generated Invoice and no signature is required.

Printed on: 2023-10-09 14:59:58

0023/0011/9098 09/10/2023 14:59

ONLINE PAYMENT STEP

Note : If you did not receive any proof of payment via email, please click Payment History to retrieve your payment receipt..



KPM ONLINE PORTAL

Home / Dashboard


Home / Payment History

Overview

DataTables

Show entries

Search:

Payment Date	Transaction No.	Type	Amount (RM)	Status	Option
2023-10-09 14:58:14	0023/0011/9098 09/10/2023 14:59	ONLINEPAYMENT	1.00	Success	

Showing 1 to 1 of 1 entries

Previous1Next

LAST LOGIN:
2023-10-09 14:57:46

FREQUENTLY ASKED QUESTIONS (FAQS)

Is there a fee for making online payments?

No, there is no additional fee for online payment.

Who can make online payments?

This service is available to individual season cardholders (car & motorcycle).

How can I know if my payment transaction has been successful or failed?

You will receive a notification of your payment status via email.

Is there a minimum/maximum number of months for season pass renewal?

Currently, you can renew your season pass for up to three months.

How long does it take for the validity of my season pass to be updated after payment?

Your season pass validity will be updated within 24 hours after successful payment.

How to proceed if my season pass has been blocked due to late payment?

If your season pass has expired, please proceed to Parking Management Office.

For further clarifications, please email seasoncard@klcc.com.my



Thank you!

© 2024 KLCC (HOLDINGS) SDN BHD

All rights reserved. No part of this document may be reproduced in any form possible, stored in a retrieval system, transmitted and/or disseminated in any form or by any means (digital, mechanical, hard copy, recording or otherwise) without the permission of the copyright owner.

