



KLCC Parking Management Sdn. Bhd. Integrated Management Systems Policy

KLCC Parking Management Sdn. Bhd. is committed to satisfy the statutory, regulatory, interested parties including customer and Integrated Management Systems (Quality Management Systems requirements – ISO9001:2015, Environmental Management Systems requirements – ISO14001:2015 and Occupational Health and Safety requirements – ISO45001:2018) in:

PROVISION OF VEHICLE PARKING MANAGEMENT AND SPACE RENTAL FOR OPEN PARKING, BASEMENT AND COVERED PARKING AREA.

We understand our Internal and External issues through our overall company SWOT analysis and emphasize on the actions to address risks and opportunities to support our strategic direction in demonstrating our ability to consistently provide services to enhance customer satisfaction.

IMS policy is to drive performance and ensure management:

- Pursue highest standard in Quality, Health, Safety and Environment by adhering to the discipline of ISO 9001, ISO 14001 and ISO 45001.
- Endeavor to take every reasonable and practical step to prevent and eliminate the risks of injuries, health hazards and damage to properties including adverse impact on people, property and the environment.
- Integrated HSE issues, practices and performance in all business processes of the company.
- Communicate and engage with employees in the company, appointed contractors and subcontractors, relevant Authorities, the communities in which the company operates the neighbours, customers and the investors on IMS performance.
- Ensure that Contingency Response Planning is in place to deal with emergencies.
- Provide sufficient and appropriate finance and resources to implement, maintain and monitor the practices and culture to improve and boost performance of IMS.

We are committed to protect environment, including prevention of pollution, fulfill and comply all applicable legal and other requirements, provide safe and healthy working condition, prevention of injury and ill health, and other specific commitment relevant to the context of KLCC. We believe in "Doing it right the first time" and strive to deliver the highest quality of parking facilities for easy, enjoyable and repeatable parking experience at any time by continuously improving the effectiveness of our Integrated Management Systems.

A handwritten signature in black ink, appearing to be 'Ak' followed by a stylized flourish.

Mohd Akmam Bin Yeop

Director
KLCC Parking Management Sdn. Bhd.
15 June 2023